# **How to Contact Customer Support**

## (we'd love to hear from you!)



The Customer Support Team is here to make the deployment of identiMetrics<sup>™</sup> **110% successful**. There are lots of easy ways to contact us. Choose the way that works best for you!



#### Visit www.GOidm.com

Welcome to the identiMetrics Resource Center! This is the spot to schedule an appointment with a Biometric Expert, open a Support Ticket, access our Knowledge Base, watch a Video or get a helpful Cheat Sheet.

Go to www.GOidM.com then click on one of the links to get started.

GO GO The IdentiMetrics Resource Center	
	Schedule an Appointment 🔹 🜔
<b>Welcome!</b> How can we help you today?	Open a Support Ticket 💽
	Access the Knowledge Base 🔹 🕨
	Video Library 💽
	Cheat Sheets 💽



## Shoot us an email

We love to hear from you so send an email to support@identimetrics.net. We'll get back to you right away.



### Call us

Like to talk to a real person (not a robot)? Yup, we do too. Give us a call at 215-836-5640 and we'll chat.

Need assistance? It's easy to get in touch with one of our Biometric Experts!





support@identimetrics.net

