

How to Work Around the EOY Bug



An End-of-Year bug has been uncovered in identiMetrics versions 2.2.6 and lower.

identiMetrics™

The bug allows the auto-import to run after the EOY rules have been applied. **This bug will**

Cheat Sheet

effect things only if auto-import is being used. If auto-import is NOT being used — do not take further action.

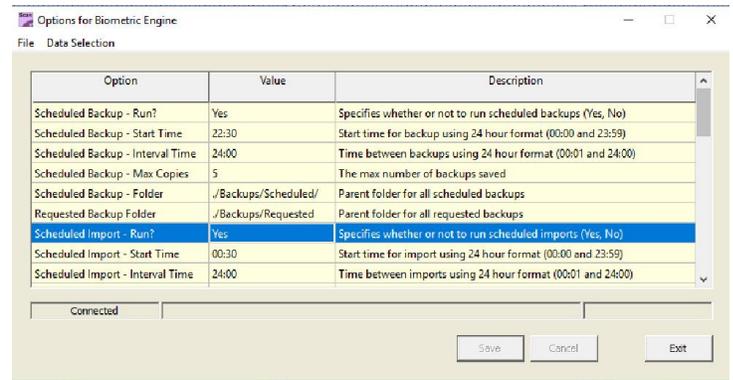
This bug has been fixed in the latest version of the identiMetrics software.

There are two ways to address this bug so that it does not effect your EOY.

1. Upgrade to version 2.2.7 + of the identiMetrics software, or
2. Follow this set of step-by-step instructions as a work around.

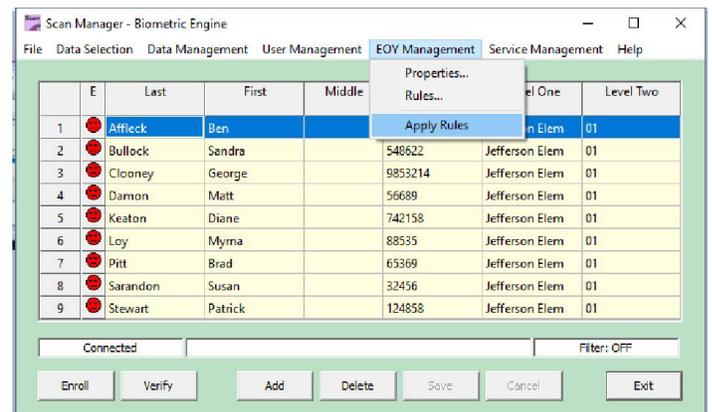
STEP 1

Check to make sure that value for Auto Import is 'Yes'. If the value is 'No', the bug will not effect EOY - do not take any further action.



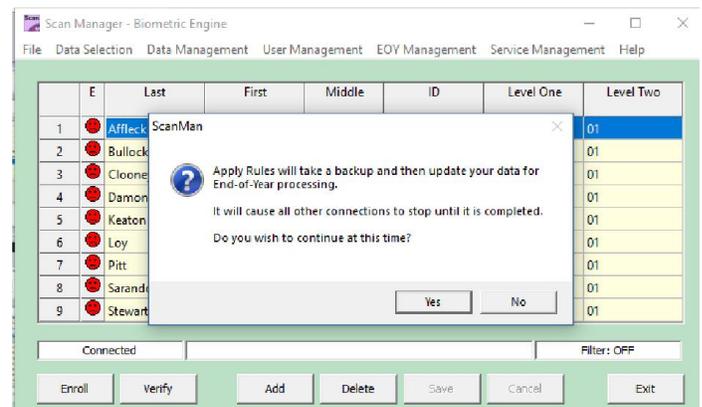
STEP 2

Once your EOY date has been reached, click on EOY Management on the main menu then scroll down to Apply Rules.



STEP 3

Click on Yes to Apply Rules.



How to Work Around the EOY Bug (cont'd)

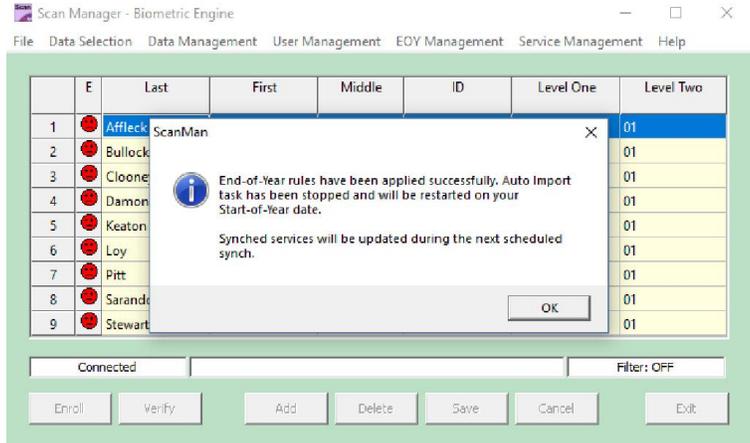


identiMetrics™

Cheat Sheet

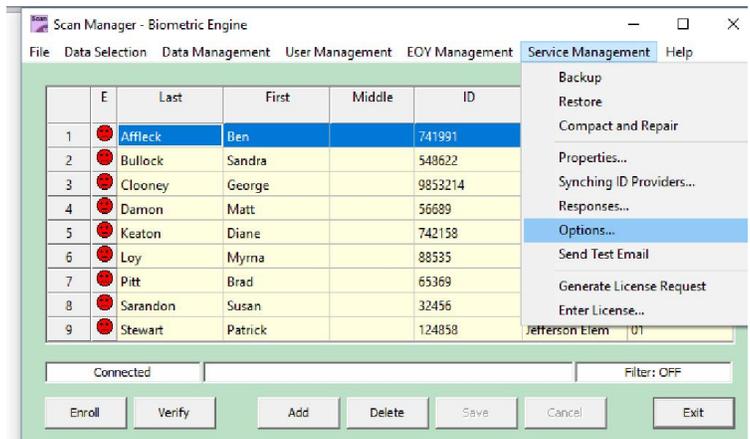
STEP 3

Click on OK after the Rules have been applied.



STEP 4

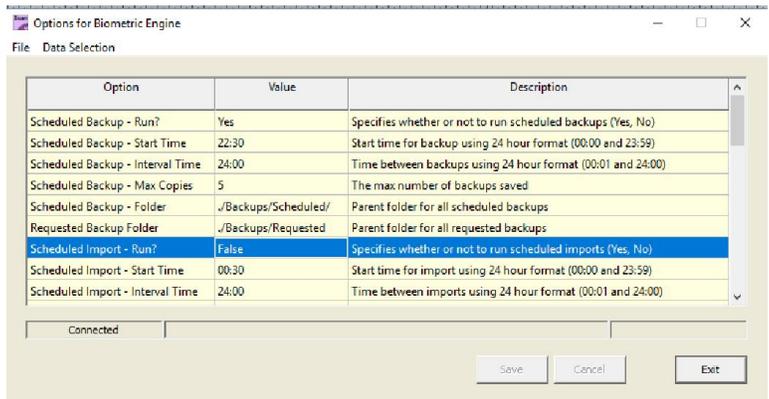
Click on Service Management on the main menu then scroll down to Options.



STEP 5

Confirm the Options setting 'Scheduled Import—Run?' value is False.

If this value is anything else than False, please contact identiMetrics support.



Need assistance? It's easy to get in touch with one of our Biometric Experts!



GO .com



support@identimetrics.net



215-836-5640

