How to Work Around the EOY Bug

An End-of-Year bug has been uncovered in identiMetrics versions 2.2.6 and lower.

The bug allows the auto-import to run after the EOY rules have been applied. This bug will

effect things only if auto-import is being used. If auto-import is NOT being used - do not take

further action.

This bug has been fixed in the latest version of the identiMetrics software. There are two ways to address this bug so that it does not effect your EOY.

- 1. Upgrade to version 2.2.7 + of the identiMetrics software, or
- 2. Follow this set of step-by-step instructions as a work around.

<u>STEP 1</u>

Check to make sure that value for Auto Import is 'Yes'. If the value is 'No', the bug will not effect EOY - do not take any further action.

Option	Value	Description	^		
Scheduled Backup - Run?	Yes	Specifies whether or not to run scheduled backups (Yes, No)			
Scheduled Backup - Start Time	22:30	Start time for backup using 24 hour format (00:00 and 23:59)			
Scheduled Backup - Interval Time	24:00	Time between backups using 24 hour format (00:01 and 24:00)			
Scheduled Backup - Max Copies	5	The max number of backups saved			
Scheduled Backup - Folder	./Backups/Scheduled/	Parent folder for all scheduled backups			
Requested Backup Folder	./Backups/Requested	Parent folder for all requested backups			
Scheduled Import - Run?	Yes	Specifies whether or not to run scheduled imports (Yes, No)			
Scheduled Import - Start Time	00:30	Start time for import using 24 hour format (00:00 and 23:59)			

identiMetrics

Cheat Sheet

<u>STEP 2</u>

Once your EOY date has been reached, click on EOY Management on the main menu then scroll down to Apply Rules.

	-			Properties	-	
	E Last	First	Middle	Rules	el One	Level Iwo
1	Affleck	Ben		Apply Rules	n Elem	01
2	Bullock	Sandra		548622	Jefferson Elem	01
3	Clooney	George		9853214	Jefferson Elem	01
4	😑 Damon	Matt		56689	Jefferson Elem	01
5	😑 Keaton	Diane		742158	Jefferson Elem	01
6	😑 Loy	Myma		88535	Jefferson Elem	01
7	😕 Pitt	Brad		65369	Jefferson Elem	01
8	Sarandon	Susan		32456	Jefferson Elem	01
9 1	Stewart	Patrick		124858	Jefferson Elem	01

E	Last	First	Middle	ID	Level One	Level Two			
1	Affleck ScanMan				×	01			
2	Bullock								
3		Apply Rules will	Apply Rules will take a backup and then update your data for End-of-Year processing. It will cause all other connections to stop until it is completed. Do you wish to continue at this time?						
4	Damon	end-or-rear pro							
5 🧧	Keaton	It will cause all							
; 🧧	Loy	Do you wish to							
7 🧧	Pitt					01			
3	Sarando					01			
)	Stewart			Yes	No	01			

STEP 3

Click on Yes to Apply Rules.

How to Work Around the EOY Bug (cont'd)



STEP 3

Click on OK after the Rules have been applied.



STEP 4

Click on Service Management on the main menu then scroll down to Options.

						Backup		
	E	Last	First	Middle	ID	Restore		
1	•	Affleck	Ben		741991	Compact and Repair		
2	•	Bullock	Sandra		548622	Properties		
3	•	Clooney	George		9853214	Synching ID Providers Responses		
4	۲	Damon	Matt		56689			
5	•	Keaton	Diane		742158	Options		
6	۲	Loy	Myrna		88535	Send Test Email		
7	•	Pitt	Brad		65369	Generate License Requ	uest	
8	•	Sarandon	Susan		32456	Enter License		
9	•	Stewart	Patrick		124858	Jefferson Elem 01		

STEP 5

Confirm the Options setting 'Scheduled Import—Run?' value is False.

If this value is anything else than False, please contact identiMetrics support.

Option	Value	Description	^				
Scheduled Backup - Run?	Yes	Specifies whether or not to run scheduled backups (Yes, No)	-				
Scheduled Backup - Start Time	22:30	Start time for backup using 24 hour format (00:00 and 23:59)					
Scheduled Backup - Interval Time	24:00	Time between backups using 24 hour format (00:01 and 24:00)					
Scheduled Backup - Max Copies	5	The max number of backups saved					
Scheduled Backup - Folder	/Backups/Scheduled/	Parent folder for all scheduled backups					
Requested Backup Folder	./Backups/Requested	Parent folder for all requested backups					
Scheduled Import - Run?	False	Specifies whether or not to run scheduled imports (Yes, No)					
Scheduled Import - Start Time	00:30	Start time for import using 24 hour format (00:00 and 23:59)					
Scheduled Import - Interval Time	24:00	Time between imports using 24 hour format (00:01 and 24:00)					





How to Work Around the EOY Bug (cont'd)



<u>STEP 6</u>

Go to your Local Services then select identiMetrics Biometric Engine. Stop the Service.

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File Action View	Help					
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Services (Local)	O. Services (Local)					
	identiMetrics Biometric Engine	Name	Description	Status	Startup Type	Log ^
	Description: Provides biometric identification and enrollment services to the identiMetrics Scan and Enrollment Managers.	G. 12m support Watchdog Ser G. identiMetrics Biometric Eng KE and AuthIP IPsec Keying Infrared monitor service Intel(R) Capability Licensing Intel(R) Content Protection Intel(R) Content Protection Intel(R) HD Graphics Control. Intel(R) HD Graphics control. Intel(R) Naragement and Sec	i2m_suppor Provides bi The IKEEXT Detects oth Version: 1.2 Intel(R) Con Intel(R) Dyn Service for I Allows appli	Running Running Running Running Running	Automatic Automatic Manual (Trig Manual Automatic Manual Automatic Automatic Automatic (D	Loc Loc Loc Loc Loc Loc Loc
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	Extended / Standard /					
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<u>STEP 7</u>

Once the service has stopped, start the Service.

You are done!

🔍 Services					- 0	×
File Action View	Help					
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Services (Local)	 Services (Local) 					
	identiMetrics Biometric Engine	Name	Description	Status	Startup Type	Log '
	Start the service Description: Provides biometric identification and enrollment services to the identiMetrics Scan and Enrollment Managers.	i2m_support i2m_support Watchdog Ser identiMetrics Biometric Eng iKa and AuthP IPsec Keying infrared monitor service intel(R) Capability Licensing intel(R) Content Protection intel(R) HD Graphics Contro intel(R) Management and S intel(R) Maservice inte	i2m_suppor i2m_suppor Provides bi The IKEEXT Detects oth Version: 1.2 Intel(R) Con Intel(R) Dyn Service for I Allows appli Intel(R) Ma Intel(R) Ma Intel(R) Ma Provides ne Provides tu iPod hardw Internet Pro Coordinates	Running Running Running Running Running Running Running Running Running	Automatic Automatic Automatic Manual (Ting Manual Automatic Automatic Automatic (D Automatic (D Automatic (D Automatic (D Automatic (D Automatic (D Manual (Ting Manual (Ting	Loc Loc Loc Loc Loc Loc Loc Loc Loc Loc
		 Language Experience Service Link-Layer Topology Discov LMIGuardianSvc 	Provides inf Creates a N Support Lo	Running	Manual Manual Automatic	Loc Loc Loc N
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